



Are you looking for a new adventure? Are you a person of unshakable optimism, positivity, and adaptability in any situation? If so, then ELITE Inflight Service is looking to add YOU to our amazing group of Cabin Crew for our Yellowknife base!

**Job Title:** Cabin Crew Member

**Location:** Calgary (YYC), Edmonton (YEG), Vancouver (YVR), Yellowknife (YZF)

**Job Type:** Full-time, Part-time, and Seasonal options

**About us:**

ELITE Inflight Service is a contract company that provides fully trained Cabin Crew to our clients. Our Cabin Crew are responsible for ensuring the safety, security and creating a warm, welcoming relaxing experience for the passengers on board. ELITE Cabin Crew operate in a charter environment and find themselves flying from major Canadian cities to remote work camps in the arctic or to international locations.

We currently have openings in our Yellowknife base for part-time or full-time positions.

All ELITE Crew members are trained as an In-Charge crew member and act as member of an inflight team or on their own. The aircraft we operate on contain 50 to 100 seats.

**What we offer:**

- 3-week paid safety and service Initial Training program, typically held in Calgary, Alberta
- Competitive compensation plus a non-taxable per diem when you're away from home overnight
- 80hr monthly minimum guarantee pay (MMG), minimum day is 6 hours.
- Company paid uniform with an annual allowance for replenishment
- Employee Recognition program
- Comprehensive benefit program including medical, dental, health & wellness, EAP
- Ongoing coaching, learning and growth through annual training, online training, and quarterly line check flights to encourage continued success

## **What you require:**

- 19 years of age or older at time of application
- High School diploma or equivalent as a minimum
- Possess and maintain a valid Canadian passport or Canadian Permanent Resident card with the ability to obtain a US Crewmember Visa
- Able to acquire Transport Canada security clearance, which includes a 5-year traceable history and clear criminal record. Crew members must possess and maintain a Transport Canada Restricted Area Identification Card as a condition of employment
- Able to get to the location of departure/employment, which is not always easily accessible by transit
- Flexibility to be available for scheduled reserve assignments 24/7, including nights, weekends, holidays, extended hours, on limited notice and/or be away from your home base for multiple days at a time
- Proven ability of working in a safety and team focused environment
- Possess exceptional interpersonal skills, exercise sound judgement and able to resolve conflicts with understanding and empathy
- Offer the highest standards of customer service, professionalism, personal integrity, professional image both in conduct and in appearance, including adherence to our uniform standards
- Effective communication by remaining calm, able to think and react quickly in the event of high-stress situations including but not limited to emergency evacuations, medical emergencies, delays, security threats, severe weather conditions including turbulence, passenger disturbances, etc.
- Must possess good physical agility and strength to assist customers, including the ability of lifting up to 50lbs, able to push and pull weighted moveable carts, able to walk/stand for extended periods of time
- Ability to pass a pre-employment drug screening
- Current certification in Standard First Aid Level C with CPR and AED is an asset.

**Language Requirements:** English is essential, French is considered an asset

**Work Environment:**

- Work is performed on board an aircraft (climate controlled, confined space), at high altitude, on the ground in a working hangar or outside on a ramp area in all weather conditions.
- May occasionally walk on slippery surfaces
- May lift or pull heavy objects
- Noise level in the work environments may be loud

**Benefits:**

- Dental care
- Employee assistance program
- Extended health care
- On-site parking
- Vision care
- Wellness program

**Schedule:**

- Day and night shifts – Monday to Friday
- Statutory Holidays
- On call
- Overtime
- Weekend availability

**Supplemental pay types:**

- Overtime pay

**Education:**

- Secondary School (required)

**Experience:**

- Customer Service: 2 years (required)

**Language:**

- English (required)

Licence/Certification:

- Standard First Aid Certification Level C with CPR & AED (preferred)
- Food Safe Training
- ProServe/Serving It Right

Shift availability:

- Day Shift (preferred)
- Night Shift (preferred)
- Overnight Shift (preferred)

Travel Requirements:

- 100% (required)

Work Location:

- On the road